# **WEEK IN REVIEW**

## **Community Events**

• Community Events are postponed until further notice.

### **COVID OPERATIONS**

City Hall operations continue to be provided primarily through a telework environment.

# **PUBLIC SAFETY**

### **EOC ACTIVATION**

Based on National Weather Service predictions of severe thunderstorms, strong winds and increased risk of long-line tornadoes, the EOC was opened Sunday night in preparation for potential emergency operations. Due to the COVID pandemic, EOC operations were modified. The physical EOC was manned by a limited crew. Public Works staged from its offices and field staff from their vehicles, with other seats manned via virtual stations. The team used our WebEx Teams platform as a chat room to facilitate ongoing communication.

## **SSPD**

## North District:

- Crime:
  - o The Unit reported five *entering-auto* incidents.
- Community Affairs:
  - o Continues to check city parks and trails and is conducting business checks.
- Street Crimes Unit (SCU)
  - Unit reported three felony arrests; five misdemeanor arrests; and two city ordinance arrests. The Unit conducted 28 traffic stops and issued 23 traffic citations. Two wanted persons were located. The Unit investigated seven suspicious persons and worked one drug complaint.
- Traffic
  - The Unit reported three felony arrests; 16 misdemeanor arrests; conducted 191 traffic stops; and issued 248 citations. The Unit spent 49 hours investigating traffic complaints, issued one arrest warrant; and issued three search warrants. Nine cases were cleared.

### TRV

The Unit reported 60 traffic stops and issued 75 citations. The Unit worked four crash calls; conducted 15 patrol assists; provided seven flat tire assists; and assisted with five fuel requests.

# • K-9

 The Unit reported two felony arrests; two misdemeanor arrests; and two city ordinance arrests. The Unit conducted 30 traffic stops and issued 36 traffic citations. The Unit conducted two K-9 searches (things); investigated two drug complaints; and conducted one K-9 deployment.

### Bike Patrol

o The Unit issued 10 citations and continue patrols around the grocery stores in the City Springs area.

## Volunteers

- The Citizens on Patrol Unit worked 37 hours assisting with administrative duties.
- Total Alarms: 16; False Alarms: 16; Calls for Service: 2,936; Citizen Initiated: 594; Officer Initiated: 2,342; Accidents: 34

### **SSFD**

## **OPERATIONS**

- Responded to 228 calls: Four Fires, 54 EMS, 27 Service, 120 Good Intent, 19 False Alarms
- Units responded to reports of a possible brush fire in the 7300 block of Roswell Road. A small 5' by 5' landscaped area next to a commercial building contained smoldering pine straw and a small stump smoldering. No fire was present. The crew established a water supply and applied less than 100 gallons of water onto the area to alleviate any threat of rekindle.
- Units responded to reports of a brush fire in the 1100 block of Lake Hearn Drive. Upon arrival, the crew found Sandy Springs Police officers using a fire extinguisher on an active fire through a landscaped portion of the property. Approximately an 80' x10' area of bush and pine straw was involved. Personnel used a 1" line to extinguish remaining hot spots.
- Units responded to reports of a residential fire alarm in the 4600 block of Riverview Road. The homeowner stated his son was in the garage and poured some gasoline in the garage floor and lit it with a match. The fire was a flash fire that did not continue to burn. The crew checked the area with a thermal imaging camera and found no signs of heat.
- Units responded to reports of a high-rise apartment fire in the 200 block of Franklin Road. Upon arrival, crew conducted a 360 of the
  building with no sign of smoke or fire noted. Personnel made the way up to the fifth floor and located the affected unit. The sprinkler
  system had put the fire out prior to arrival. The crew located the riser to shut down the sprinkler system and moved water out into the
  hallways and into the drains. The construction project manager and maintenance personnel arrived on scene and updated. A fire watch
  was needed until the fire alarm system was back up and repaired.

### **INSPECTIONS**

• There were 45 inspections conducted with three violations cited.

## **TRANSPORTATION**

### TSPLOST PROGRAM

- TS-103 Spalding/Dalrymple/Trowbridge Intersection Improvement Project: Utility relocations are ongoing in advance of roadway construction. Construction currently projected to begin in May.
- TS-107 ATMS 4 SCOOT Implementation in the Perimeter Area: Pole installation in the Peachtree Dunwoody/Perimeter Center West/Mt. Vernon Highway area continues.
- TS-137 Johnson Ferry Road and Glenridge Sidepath Project: Construction halted due to Shelter in Place order.
- TS-164 Windsor Parkway Sidewalk: Utility adjustments are underway with sidewalk construction contractor scheduled to begin work the week of April 20, 2020.
- TS-166 Spalding Drive Widening Project Winters Chapel Road to Holcomb Bridge Road: Georgia Power Company currently installing new poles.
- TS-168 Dalrymple Road Sidewalk (Princeton Way to Duncourtney Drive): This project will provide sidewalk on at least one side of the road along Dalrymple from Roswell Road to Brandon Mill Road. Site survey work is currently underway.
- TS-171 Roberts Drive Sidewalk from Northridge Road to Davis Academy: Right-of-way and survey staking are underway.

# CAPITAL IMPROVEMENT PROGRAM (CIP)

- T-7238 Johnson Ferry Road at Riverside Drive Intersection Improvement: Guardrail installation and final walk through of site held March 27, 2020.
- T-43 Glenridge Drive @ Roswell Road Intersection Realignment: Project administered by the Georgia Department of Transportation. Construction is underway.
- T-58-1 Boylston Drive Streetscape and Hammond intersection realignment: Consultant will be conducting virtual interviews with property owners regarding site environmental site assessments.
- T-62-3 Sandy Springs Circle Streetscape/Sidewalk: Westside Mt. Vernon to Johnson Ferry: Contractor in nearing completion of landscaping activities.
- CC-10 Sandy Springs Circle Streetscape Hammond Mt. Vernon: Utility contractor work continues to relocate/bury existing aerial utilities in advance of constructing sidewalks and side paths on both sides of Sandy Springs Circle. Transformer installed.

### TRANSPORTATION/TRAFFIC

- Adaptive Signal Timing installation is underway for 30 intersections around the I-285/SR 400 interchange under CIP project T-0054.
- The City has initiated the Emergency Vehicle Preemption project, T-0065. City staff are coordinating with the contractor on the existing inventory of vehicle and roadside equipment.
- City contractors will begin striping and pavement marking operations in April. Locations identified for installation of reflective street
  markers include segments of Windsor Parkway, Riverside Drive, Glenridge Drive, Abernathy Road, and Peachtree Dunwoody Road.
  Streets identified for centerline striping, edge line striping, and reflective markers include segments of West Garmon Road, Crest Valley
  Drive, Jett Road, Mt. Paran Road, Harris Trail, Northland Drive, and Hilderbrand Drive. Contractors also will be refreshing crosswalk and
  stop bar markings on Perimeter Center West at the MARTA driveway, on Huntcliff Drive, at Landowne Drive and Avignon Ct., at
  Glenridge Connector and Johnson Ferry Rd, and on Boylston Drive.
- Contractors for Georgia Power are performing power supply changes at signals and streetlights along Peachtree Dunwoody. There may be intermittent signal disruption at the following locations while work is conducted:
  - o Peachtree Dunwoody Rd & Concourse Pkwy
  - Peachtree Dunwoody Rd & Central Park Way
  - Peachtree Dunwoody Rd & Crestline Pkwy
  - o Peachtree Dunwoody Rd & Hammond Drive
  - Peachtree Dunwoody Rd & Mt Vernon Hwy
  - o Peachtree Dunwoody Rd & Abernathy Rd
  - Peachtree Dunwoody Rd & Glenridge Connector
  - Glenridge Dr & Glenforest Rd.

#### FIELD SERVICES

- North Roswell Road Beautification: Project is substantially complete.
- Wildflower Planting on State Routes: Bids are due April 16, 2020.
- T3000 Pavement Maintenance
  - o FY2020 and 2021 Pavement Resurfacing Project bids received.
  - o FY2020 Pavement Resurfacing agenda item being prepared for May 5, 2020, city council meeting.
  - Deep Mill Repair Project Bid package expected to be released this spring.
- FY2020 Bridge Maintenance: Requesting proposals from additional consultants.
- Right-of-way Maintenance:
  - A sidewalk trip-hazard repair project is underway to repair approximately 1,714 sites in the City. Work began in March and will be completed this spring.
  - o Mowing: A new contract for mowing on I-285 and GASR 400 resumed April 14, 2020.
  - Mowing on City primary and secondary routes resumed on April 14, 2020.

- o Pothole Repairs: The crews have completed all major routes in the City as well as the ongoing pothole repair efforts. Work scheduled to be completed this week.
- o Award recommendation was made for a Sidewalk Cleaning Project to take place later this spring.

### Utilities

- Permits
  - 32 permit requests received
    - 11 permits issued
    - 18 active jobs (24 permits) (AGL: 2; Georgia Power: 3, Crown Castle: 2, Fulton Co: 4; Verizon: 4; Comcast: 3)
- 13 service tickets received
  - 12 tickets closed
- City of Atlanta Water
  - Eight active water leaks
  - 25 open restorations
- Street Lighting
  - Four issues/outages received (Georgia Power)
  - Two street lights repaired
  - 54 Known outages/damaged fixtures
  - 109 Street lights repaired.
  - One request for new street lights received.
  - One request for new street light sent out for petition signatures.
  - Two lease agreements in circulation for signature.
  - One lease agreement sent to Georgia Power for processing
- After Hours Calls
  - o 4/8/20 Staff received a report of a signal outage at Spalding Drive and Trowbridge Road. Signal Contractor responded.
- Traffic Services crews completed two work orders:
  - Signals / Lights:
    - 1 Bulb Out
    - 1 VAWF Preventive Maintenance
- Field Services
  - o 14 Field service requests received and 13 service requests/work orders completed
    - 5 Potholes/Sinkholes/Resurface
    - 5 –Trash/Debris
    - 4 Tree Removal

- Public Works Emergency Response Posture:
  - Field Staff operate from their City vehicles each day supporting active construction, maintenance and repair activities plus any emergency work.
  - Most contractors providing construction, maintenance and repair services are now resuming essential work after a temporary suspension.
  - Other Public Works staff are still providing support to the City, primarily via teleworking. Their contact information remains the same.
- For any questions or service requests, citizens are asked to please continue to use our Call Center (770.730.5600) as a first stop. Public Works Customer Service Representatives are available to assist with getting any service requests into the right hands and tracking their status.

# **NATURAL RESOURCE PROTECTION**

### **STORMWATER**

- There are 54 identified projects: six are under design, seven are in contract development, five in easement acquisition, seven in technical review, 25 in scope development, and the remaining pending final invoice or inspection.
- Two new stormwater work requests received
- 5280 North Powers Ferry (Design and Construction) Phase I includes removing pipes from stream and restoring stream bank. The project is awarded and will begin construction soon.
- 70 Seville Chase (Design) All easement acquisitions are complete.
- 5758 Riverside Drive (Design) The design project will correct a roadway flooding issue and embankment stabilization problem. Working with property owner regarding permanent easement.
- 820 Amster Green Drive Construction complete with punch list items in process.
- 7435 Stoneykirk Close The project will rehabilitate outlet control structure and address sinkholes in a detention pond.
- 435 Pine Forest Road (Design) Contractor beginning work this week.
- 220 Riverwood Court (Bid Phase) A purchase order is in process.
- 110 Inland Drive A purchase order is in process.
- 4934 Peachtree Dunwoody Road An 84" diameter pipe will be rehabilitated and a sinkhole filled. Scope of work is prepared.

### Enforcement

- 1105 Mountain Creek Trail: A Notice of Violation was issued for failure to properly install and maintain best management practices.
- 4920 Roswell Road: A Notice of Violation was issued for failure to properly install and maintain best management practices.
- 5285 West Kingston Court: A Notice of Violation was issued for failure to properly install and maintain best management practices.
- 5324 Green Hill Place: A Notice of Violation was issued for failure to properly install and maintain best management practices.

# **COMMUNITY APPEARANCE**

# CODE ENFORCEMENT

Complaints: 12Inspections: 139

• Notice of Violations: 14

• Resolutions: 11

• Signs: 45

Case Number	Case Type	Case Status	Case Address	Open Date	District
MUN-000608-2020	Municipal Violation	Unfounded	560 Bittersweet TRL Sandy Springs, GA 30350	04/06/2020	1
PM-000617-2020	Property Maintenance	Active	1145 HIGHTOWER TRL Sandy Springs, GA 30350	04/08/2020	1
PM-000619-2020	Property Maintenance	Active	2090 DUNWOODY CLUB DR Atlanta, GA 30350	04/09/2020	1
PM-000620-2020	Property Maintenance	Active	2090 DUNWOODY CLUB DR STE 108 Sandy Springs, GA 30350	04/09/2020	1
PM-000621-2020	Property Maintenance	Active	2090 DUNWOODY CLUB DR STE 103 Sandy Springs, GA 30350	04/09/2020	1
PM-000622-2020	Property Maintenance	Active	2090 DUNWOODY CLUB DR STE 121 Sandy Springs, GA 30350	04/09/2020	1
PRK-000623-2020	Parking	Active	250 NORTHRIDGE RD Sandy Springs, GA 30350	04/09/2020	1
PM-000624-2020	Property Maintenance	Active	350 NORTHRIDGE RD Atlanta, GA 30350	04/09/2020	1
PRK-000626-2020	Parking	Active		04/09/2020	1
WWP-000634-2020	Work Without a Permit	New Complaint	480 GRANITE RIDGE PL Sandy Springs, GA 30350	04/10/2020	1

PM-000616-2020	Property	Active	200 AERIE CT	04/08/2020	2
	Maintenance		Sandy Springs, GA 30350		
GRA-000603-2020	Grass and Weeds	Active	810 GLENAIRY DR	04/06/2020	2
			Sandy Springs, GA 30328		
GRA-000604-2020	Grass and Weeds	Active	805 GLENAIRY DR	04/06/2020	2
			Sandy Springs, GA 30328		
GRA-000605-2020	Grass and Weeds	Closed		04/06/2020	2
GRA-000606-2020	Grass and Weeds	Active	46 JOHNSON FERRY ROAD	04/06/2020	2
PM-000609-2020	Property Maintenance	Active		04/07/2020	2
PM-000611-2020	Property	New	110 GROGANS LAKE DR	04/07/2020	2
	Maintenance	Complaint	Sandy Springs, GA 30350		
GRA-000612-2020	Grass and Weeds	Active	N 6315 HAMPTON DR	04/07/2020	3
			Sandy Springs, GA 30328		
WWP-000613-2020	Work Without a	Active	6335 LONG ISLAND CT	04/08/2020	3
	Permit		Sandy Springs, GA 30328		
NOI-000615-2020	Noise	Active	6125 ROSWELL RD APT 565	04/08/2020	3
			Sandy Springs, GA 30328		
TRSH-000627-2020	Trash/Debris	Transferred	7078 Roswell RD	04/09/2020	3
			Atlanta, GA 30328		
NOI-000629-2020	Noise	New	227 SANDY SPRINGS PL	04/09/2020	3
		Complaint	Sandy Springs, GA 30328		
MISC-000630-2020	Miscellaneous	New	7300 DUNCOURTNEY DR	04/09/2020	3
		Complaint	Sandy Springs, GA 30328		
MUN-000632-2020	Municipal	New	8849 ROSWELL RD	04/09/2020	3
	Violation	Complaint	Sandy Springs, GA 30350		
MUN-000632-2020	Municipal	New	6690 ROSWELL RD	04/09/2020	3
	Violation	Complaint	Sandy Springs, GA 30328		
MISC-000597-2020	Miscellaneous	Voluntary	6427 ROSWELL RD	04/06/2020	4
		Compliance	Sandy Springs, GA 30328		
MISC-000633-2020	Miscellaneous	New	750 DALRYMPLE RD UNIT 2	04/09/2020	4
		Complaint	Sandy Springs, GA 30328		

MISC-000598-2020	Miscellaneous	Active	tive 515 PINE FOREST RD Sandy Springs, GA 30342		5
GRA-000601-2020	Grass and Weeds	Closed	Closed 561 VALLEY LN Sandy Springs, GA 30328		5
PM-000602-2020	Property Maintenance	New Complaint	5555 Roswell RD	04/06/2020	5
NOI-000614-2020	Noise	New Complaint	1035 WINDSOR PKWY Sandy Springs, GA 30319	04/08/2020	5
SIGN-000625-2020	Sign	Active	6450 Powers Ferry RD Sandy Springs, GA 30339	04/09/2020	6
MUN-000600-2020	Municipal Violation	New Complaint	120 NORTHWOOD DR Sandy Springs, GA 30342	04/06/2020	6
MUN-000600-2020	Municipal Violation	New Complaint	215 NORTHWOOD DR STE 1 Sandy Springs, GA 30342	04/06/2020	6

### **ADMINISTRATIVE EFFORTS**

• The Code Enforcement Administrative Assistant handled approximately 69 public code and land complaints.

# **ENFORCEMENT EFFORTS**

- 6125 Roswell Road (Modera Apartments) A Notice of Violation was issued for noise.
- 6650 Roswell Road (Huey Luey's) A Notice of Violation was issued for signs in the right-of-way. The signs were removed immediately.
- 6125 Roswell Road (District M) A Notice of Violation was issued for obstruction. The sidewalk sign was moved immediately.
- 5841 Roswell Road (Gyro Brothers) A Notice of Violation was issued for a wind sign. The sign was removed immediately.
- 200 Aerie Court A Notice of Violation was issued for vacant land and structures.
- 6315 N. Hampton A Notice of Violation was issued for high grass and weeds.
- 6389 N. Hampton Drive A Notice of Violation was issued for high grass and weeds.
- 154 Cromwell Road A Notice of Violation was issued for high grass and weeds.
- 46 Johnson Ferry Road A Notice of Violation was issued for high grass and weeds.
- 810 Glenairy Drive A Notice of Violation was issued for vacant land and structures.
- 805 Glenairy Drive A Notice of Violation was issued for vacant land and structures.
- 1145 Hightower Trail A Notice of Violation was issued for storm water maintenance. The compliance date is May 08, 2020.
- 600 Bittersweet Trail A Notice of Violation was issued for specialized parking.

### PLANNING AND ZONING

• Fence Permits (issued): 1

• Open Records Request: 13

• Inquiries handled by Planner of the Day: 41

Building application plans reviewed: 35

### **BUILDING AND LAND DEVELOPMENT**

• Site Inspections: 67

Building Inspections: 118

Total Permits processed during the reporting period (received and issued): 125

Total Customers Served Remotely: 80

### MAJOR COMMERCIAL BUILDING PROJECTS

• BC20-00139-805 Mount Vernon Hwy NW-The project consists of one new construction Educational building with a total area of 58,249 SF. It will have three stories above grade and one partial basement floor below.

### PERMITS SUBMITTED AND ISSUED

- **COMMERCIAL BUILDING PERMITS SUBMITTED (9 TOTAL)**:1 Addition and Alteration, 4 Cell Tower, 2 Interior Finishes, and 2 New Schools and Educational
- COMMERCIAL BUILDING PERMITS ISSUED (3 TOTAL): 1 Cell Tower and 2 Addition and Alteration
- **RESIDENTIAL BUILDING PERMITS SUBMITTED (10TOTAL)**: 1 Accessory Structure, 2 Addition and Alterations, 1 Generator, 2 Other, and 4 Single Family Detached
- RESIDENTIAL BUILDING PERMITS ISSUED (7 TOTAL): 5 Addition and Alteration and 2 Single Family Detached
- MAJOR LDP's SUBMITTED & ISSUED FOR REVIEW OR ISSUED (2TOTAL): Site Improvements Residential

## PERMITS BY DISTRICT

Right-of-way Utility Permit	0 Abernathy Rd Sandy Springs, GA 30328	UT20-00134	Utility	04/06/2020	Hold
Right-of-way Utility Permit	6642 Cherry Tree Ln Sandy Springs, GA 30328	UT20-00135	Utility	04/06/2020	Hold

Mechanical	6900 Roswell Unit 6 Rd Suite: Bldg P Sandy Springs, GA 30328	MC20-00126	Residential	04/06/2020	Under Review
Right-of-way Utility Permit	452 Carriage Dr Sandy Springs, GA 30328	UT20-00136	Utility	04/06/2020	Hold
Right-of-way Utility Permit	6277 Vernon Woods Dr Sandy Springs, GA 30328	UT20-00137	Utility	04/06/2020	Hold
Right-of-way Utility Permit	471 Mount Vernon Ne Hwy Sandy Springs, GA 30328	UT20-00138	Utility	04/06/2020	Hold
Right-of-way Utility Permit	800 Mount Vernon Ne Hwy Sandy Springs, GA 30328	UT20-00139	Utility	04/06/2020	Hold
Land Disturbance		LDP20-00024	Site Improvements Residential	04/06/2020	Withdrawn
Right-of-way Utility Permit	8530 Valemont Ne Dr Sandy Springs, GA 30350	UT20-00140	Utility	04/06/2020	Issued
Building Commercial		BC20-00140	Cell Tower	04/06/2020	Under Review
Building Residential		BR20-00184	Other	04/07/2020	Under Review
Electrical	435 Grenock Ne Cir Atlanta, GA 30328	EL20-00065	Residential	04/07/2020	Under Review
Mechanical	7510 Spalding Ln Sandy Springs, GA 30350	MC20-00127	Residential	04/07/2020	Withdrawn
Building Commercial	1155 Mount Vernon Ne Hwy	BC20-00143	Cell Tower	04/07/2020	Under Review

	Sandy Springs, GA 30338				
Building Residential	550 Elden Dr Sandy Springs, GA 30342	BR20-00186	Other	04/07/2020	Withdrawn
Right-of-way Utility Permit	550 Abernathy Rd Sandy Springs, GA 30328	UT20-00141	Utility	04/08/2020	Hold
Mechanical		MC20-00129	Residential	04/08/2020	Under Review
Right-of-way Utility Permit	5601 Lake Placid Ne Dr Sandy Springs, GA 30342	UT20-00142	Utility	04/08/2020	Hold
Right-of-way Utility Permit	5543 Kingsport Dr Sandy Springs, GA 30342	UT20-00143	Utility	04/08/2020	Hold
Pool		Pool20-00028	Private Outdoor	04/08/2020	Withdrawn
Right-of-way Utility Permit	540 High Point Ln Sandy Springs, GA 30342	UT20-00144	Utility	04/08/2020	Issued
Right-of-way Utility Permit	6695 Williamson Ne Dr Sandy Springs, GA 30328	UT20-00145	Utility	04/08/2020	Hold
Right-of-way Utility Permit	541 Abernathy Ne Rd Sady Springs, GA 30328	UT20-00146	Utility	04/08/2020	Hold
Right-of-way Utility Permit	220 Hammond Ne Dr Sandy Springs, GA 30328	UT20-00147	Utility	04/08/2020	Hold
Right-of-way Utility Permit	6649 Cherry Tree Ne Ln Sandy Springs, GA 30328	UT20-00148	Utility	04/08/2020	Hold
Right-of-way Utility Permit	5784 Lake Forrest Dr Sandy Springs, GA 30328	UT20-00149	Utility	04/09/2020	Issued

Right-of-way Utility Permit		UT20-00150	Utility	04/09/2020	Denied
Right-of-way Utility Permit	6280 Cherry Tree Ln Sandy Springs, GA 30328	UT20-00151	Utility	04/09/2020	Issued
Building Residential	1295 W Garmon Rd Sandy Springs, GA 30327	BR20-00188	Single Family Detached	04/09/2020	Under Review
Right-of-way Utility Permit	650 Hammond Ne Dr Sandy Springs, GA 30328	UT20-00152	Utility	04/09/2020	Hold
Right-of-way Utility Permit	590 Hammond Ne Dr Atlanta, GA 30328	UT20-00153	Utility	04/09/2020	Hold
Right-of-way Utility Permit	1001 Treelodge Pkwy Sandy Springs, GA 30350	UT20-00154	Utility	04/09/2020	Issued
Fence	1295 W Garmon Rd Sandy Springs, GA 30327	Fn20-00030	Residential Site	04/09/2020	Issued
Right-of-way Utility Permit	4525 Peachtree Dunwoody Ne Rd Sandy Springs, GA	UT20-00155	Utility	04/09/2020	Hold
Right-of-way Utility Permit	400 Hammond Ne Dr Sandy Springs, GA 30328	UT20-00156	Utility	04/09/2020	Hold
Retaining Wall	789 Hammond Ne Dr Sandy Springs, GA 30328	RW20-00024	Commercial	04/09/2020	Withdrawn
Right-of-way Utility Permit	170 Abernathy Rd Sandy Springs, GA 30328	UT20-00157	Utility	04/09/2020	Under Review
Right-of-way Utility Permit	6615 Wright Rd Sandy Springs, GA 30328	UT20-00158	Utility	04/09/2020	Under Review

Right-of-way Utility Permit	1 Bonnie Ln Sandy Springs, GA 30328	UT20-00159	Utility	04/09/2020	Under Review
Right-of-way Utility Permit	90 Angus Trl Sandy Springs, GA 30328	UT20-00160	Utility	04/09/2020	Under Review
Right-of-way Utility Permit	6240 Ferry Dr Sandy Springs, GA 30328	UT20-00161	Utility	04/09/2020	Under Review
Right-of-way Utility Permit	138 Johnson Ferry Nw Rd Sandy Springs, GA 30328	UT20-00162	Utility	04/09/2020	Under Review
Right-of-way Utility Permit	220 Sandy Springs Cir Sandy Springs, GA 30328	UT20-00163	Utility	04/09/2020	Under Review
Right-of-way Utility Permit	190 Sandy Springs Pl Sandy Springs, GA 30328	UT20-00164	Utility	04/09/2020	Under Review
Right-of-way Utility Permit	86 Mount Vernon Ne Hwy Sandy Springs, GA 30328	UT20-00165	Utility	04/09/2020	Under Review
Right-of-way Utility Permit	8315 Hewlett Rd Sandy Springs, GA 30350	UT20-00166	Utility	04/10/2020	Under Review
Right-of-way Utility Permit	Ne 498 Hammond Dr Sandy Spring, GA 30328	UT20-00167	Utility	04/10/2020	Under Review
Right-of-way Utility Permit	6000 Sandy Springs Ne Cir Atlanta, GA 30328	UT20-00168	Utility	04/10/2020	Under Review
Right-of-way Utility Permit	Ne 201 Mt Vernon Hwy Sandy Springs, GA 30328	UT20-00169	Utility	04/10/2020	Under Review

Right-of-way Utility Permit	5825 Glenridge Dr Atlanta, GA 30328	UT20-00170	Utility	04/10/2020	Under Review
Right-of-way Utility Permit	,	UT20-00171	Utility	04/10/2020	Under Review
Right-of-way Utility Permit	6450 Barfield Rd Sandy Springs, GA 30328	UT20-00172	Utility	04/10/2020	Under Review
Right-of-way Utility Permit		UT20-00173	Utility	04/10/2020	Under Review
Right-of-way Utility Permit		UT20-00174	Utility	04/10/2020	Under Review
Council District 1					
Tree Removal	7335 Chattahoochee Bluff Dr Sandy Springs, GA 30350	TR20-00182	Tree Removal	04/06/2020	Complete
Pool	220 Zeblin Rd Sandy Springs, GA 30342	Pool20-00024	Private Outdoor	04/06/2020	Under Review
Plumbing	7806 Stables Dr Sandy Springs, GA 30350	PL20-00083	Residential	04/07/2020	Under Review
Building Commercial	365 Northridge Ste 230 Rd Sandy Springs, GA 30350	BC20-00145	Interior Finish	04/09/2020	Under Review
Council District 2					
Tree Removal	115 View Hill Ct Sandy Springs, GA 30350	TR20-00195	Tree Removal	04/09/2020	Complete
Council District 3		1			1
Mechanical	74 Basswood Cir Sandy Springs, GA 30328	MC20-00125	Residential	04/06/2020	Under Review
Land Disturbance	75 Abernathy Rd Sandy Springs, GA 30328	LDP20-00023	Site Improvements Residential	04/06/2020	Under Review

Building Residential	45 Bonnie Ln Sandy Springs, GA 30328	BR20-00182	Generator	04/06/2020	Under Review
Tree Removal	6105 Riverwood Dr Sandy Springs, GA 30328	TR20-00184	Tree Removal	04/06/2020	Complete
Building Residential	6125 Rivercliffe Dr Sandy Springs, GA 30328	BR20-00183	Accessory Structure	04/06/2020	Under Review
Building Commercial	6285 Barfield Rd Sandy Springs, GA 30328	BC20-00141	Cell Tower	04/06/2020	Under Review
Tree Removal	235 Underwood Dr Sandy Springs, GA 30328	TR20-00186	Tree Removal	04/07/2020	Complete
Tree Removal	5865 Winterthur Dr Sandy Springs, GA 30328	TR20-00188	Tree Removal	04/07/2020	Complete
Retaining Wall	5900 Raider Dr Sandy Springs, GA 30328	RW20-00021	Commercial	04/08/2020	Under Review
Building Commercial	2100 Riveredge Pkwy Suite: Flr 6 Sandy Spring, GA 30328	BC20-00144	Interior Finish	04/08/2020	Under Review
Pool	504 Colewood Way Sandy Springs, GA 30328	Pool20-00025	Private Outdoor	04/08/2020	Under Review
Tree Removal	294 Underwood Dr Sandy Springs, GA 30328	TR20-00192	Tree Removal	04/09/2020	Complete
Tree Removal	6695 Wright Rd Sandy Springs, GA 30328	TR20-00193	Tree Removal	04/09/2020	Complete

Building Residential	6005 Black Water Trl Sandy Springs, GA 30328	BR20-00189	Single Family Detached	04/09/2020	Withdrawn
Tree Removal	550 Riverside Pkwy Sandy Springs, GA 30328	TR20-00196	Tree Removal	04/10/2020	Complete
Building Residential	6005 Black Water Trl Sandy Springs, GA 30328	BR20-00191	Addition and Alteration	04/10/2020	Under Review
Tree Removal	620 River Valley Rd Sandy Springs, GA 30328	TR20-00197	Tree Removal	04/10/2020	Complete
Council District 4			<u> </u>		
Building Commercial	1000 Abernathy Rd Sandy Springs, GA 30328	BC20-00142	Cell Tower	04/06/2020	Under Review
Building Residential	378 Carriage Dr Sandy Springs, GA 30328	BR20-00185	Addition and Alteration	04/07/2020	Under Review
Tree Removal	751 Spalding Dr Sandy Springs, GA 30328	TR20-00187	Tree Removal	04/07/2020	Complete
Mechanical	830 Glengate Pl Sandy Springs, GA 30328	MC20-00128	Residential	04/07/2020	Under Review
Retaining Wall	6571 Cherry Tree Ln Sandy Springs, GA 30328	RW20-00022	Residential	04/09/2020	Under Review
Council District 5					
Tree Removal	5580 Benton Woods Dr Sandy Springs, GA 30342	TR20-00183	Tree Removal	04/06/2020	Complete
Electrical	5775 Glenridge Ste 585 Dr	EL20-00064	Low Voltage	04/06/2020	Under Review

	Suite: Bldg B Sandy Springs, GA 30328				
Tree Removal	1100 Kingston Dr Sandy Springs, GA 30342	TR20-00185	Tree Removal	04/06/2020	Complete
Building Residential	318 Pine Forest Rd Sandy Springs, GA 30342	BR20-00187	Single Family Detached	04/09/2020	Under Review
Tree Removal	385 High Brook Dr Sandy Springs, GA 30342	TR20-00194	Tree Removal	04/09/2020	Complete
Building Residential	1090 Kingston Dr Sandy Springs, GA 30342	BR20-00190	Single Family Detached	04/09/2020	Under Review
Retaining Wall	1090 Kingston Dr Sandy Springs, GA 30342	RW20-00025	Residential	04/09/2020	Under Review
Pool	1090 Kingston Dr Sandy Springs, GA 30342	Pool20-00029	Private Outdoor	04/09/2020	Under Review
Retaining Wall	550 Elden Dr Sandy Springs, GA 30342	RW20-00026	Residential	04/10/2020	Under Review
Tree Removal	5790 Brookgreen Rd Sandy Springs, GA 30328	TR20-00198	Tree Removal	04/10/2020	Complete
Mechanical	445 Pine Forest Rd Sandy Springs, GA 30342	MC20-00130	Residential	04/10/2020	Under Review
Council District 6			,		
Mechanical	E 5475 Idlewood Ln Sandy Springs, GA 30327	MC20-00124	Residential	04/06/2020	Under Review

Building Commercial	805 Mount Vernon Nw	BC20-00137	New Schools	04/06/2020	Under Review
	Hwy		& Educational		
	Sandy Springs, GA 30327				
Building Commercial	805 Mount Vernon Nw	BC20-00138	Addition and	04/06/2020	Under Review
	Hwy		Alteration		
	Sandy Springs, GA 30327				
Building Commercial	805 Mount Vernon Nw	BC20-00139	New Schools	04/06/2020	Under Review
	Hwy		& Educational		
	Sandy Springs, GA 30327				
Tree Removal	5610 Lake Island Dr	TR20-00189	Tree Removal	04/08/2020	Complete
	Sandy Springs, GA 30327				
Tree Removal	4750 Mystic Dr	TR20-00190	Tree Removal	04/09/2020	Complete
	Sandy Springs, GA 30342				
Demolition	W 1295 Garmon Rd	DM20-00021	Residential	04/09/2020	Under Review
	Sandy Springs, GA				
	30327				
Tree Removal	4785 Merlendale Ct	TR20-00191	Tree Removal	04/09/2020	Complete
	Sandy Springs, GA				
	30327				
Retaining Wall	W 1295 Garmon Rd	RW20-00023	Residential	04/09/2020	Under Review
	Sandy Springs, GA				
	30327				

# **ECONOMIC DEVELOPMENT**

- Staff participated in Metro Atlanta Chamber and SBA webinars related to small business assistance.
- North Fulton Business survey Sandy Springs is leading a regional effort to survey business businesses about the current state of their operations during the COVID-19 crisis. We are coordinating with other north Fulton economic development partners to ensure data consistency and to obtain the broadest available dataset. The intent is to have information on businesses operations and needs at this

- point, 60 days out and six months from now. This data will be used to formulate policy and programming to support the business community. The online survey is open and available until midnight April 17.
- Staff participated in a virtual meeting with Georgia's Camera Ready program. Approximately 30 location scouts participated, learning about our film permit regulations and possible commercial sites for filming in Sandy Springs.
- We are coordinating with Sandy Springs Perimeter Chamber and Visit Sandy Springs on an upcoming educational webinar. Topic: funding resources available to the business community during the COVID-19 crisis.
- We are also exploring feasibility of a private- public partnership to create a Sandy Springs revolving loan fund provide a source of working capital to help independent retailers and restaurants to sustain operations while business activity is down. Currently seeking options for underwriting partners.

## RECREATION AND CULTURAL ENHANCEMENT

### **RECREATION AND PARKS**

### **PROJECTS**

- Department discussion on continues regarding remote programming, capital project status, bid evaluations and solicitations, park patrol efforts, and staff training.
- Attended virtual developer's meetings hosted by Community Development related to Crooked Creek Park and Trail project status and designer's review of existing conditions and potential permit changes; discussion with Morgan Falls Athletic Complex turf installation contractor and engineering sub to determine CD's requirements and erosion control needs.
- Discussed with the National Park Service about NPS requirements on its section of Crooked Creek Trail and preparations for trail clearing efforts.

### LANDSCAPE

Worked on tree inventory.

### **MAINTENANCE**

- Patrolled parks for user activity.
- Dismantled and removed grills from Overlook Park.
- Performed trail work at Lost Corner.
- Cleaned park signs at various parks.

### **FACILITY RESERVATIONS**

• Staff processed facility rental refunds

### PROGRAMMING

- Performed virtual programming art, exercise workout
- Researched programs that include take home program boxes.

### **Arts Center**

- All May events are now canceled.
- Training is underway on new calendar and event management software as well as continued training on new ticketing software. These
  changes were planned well in advance of COVID-19 and will help provide greater efficiencies as well as improved marketing and service
  capabilities.
- Preparations for Season 3 are goings well, including collateral development.

# **CUSTOMER SERVICE**

### **CALL CENTER**

• Total Calls: 871

• Average handle time: approximately 3 minutes

• Average speed of answer: 9.3 sec

Number of chats: 45

• Average handle time: 6 minutes

### **NEIGHBORHOOD RELATIONS**

- Hammond Drive Public Meeting Comments: Staff is reviewing and summarizing comments.
- Spalding Widening Project: Staff has been working with a property owner regarding project impact concerns. The project impacts will be in the right-of-way adjacent to the property.
- 2020 Census Outreach: Due to the coronavirus, the deadline to respond has been extended from July 31, 2020 to October 31, 2020. Staff is working on initiatives to increase the census response rate, including a 'raise your hand' challenge and coloring pages for a children's activity.
- Communications is developing a new information page for public works projects. Public Works unit heads met virtually this week to review the concept and provide input.
- Comprehensive Transportation Master Plan-Discussed technical and software requirements for possible virtual public meeting.
- Indian Trail Parking Enforcement: Staff is working to address resident concerns regarding parking in this area.